

The 2023 DOH Hospital STAR AWARDS

PLAQUE OF RECOGNITION

on the attainment of best practice for
Green and Safe Health Facility
is awarded to

Philippine Heart Center

for having garnered a Five (5) Green
Star Rating under the Green Viability
Assessment System

Given this 13th day of November 2023
at Iloilo Convention Center during the
Recognition of Green Health Facility


TEODORO J. HERBOSA, MD
Secretary
Department of Health





Dr. Joel M. Abanilla

Message of the Executive Director

As 2023 ends, let me take this opportunity to thank everyone for another year well done! The PHC has withstood a lot of challenges and tribulations but on the other hand, we also received accolades and recognition this year. What all these all reflect is what we are as a center. A center despite trials and awards, we continue to strive to become leaders in providing the highest standards of comprehensive care, not just providing excellent CV services to our patients, but also to other regional medical centers to become a satellite of the Philippine Heart Center. This year, we were able to initiate the creation of potential new regional heart centers in Cagayan Valley and Zamboanga City Medical Center as we continue supporting the other centers that we help capacitate to become independent regional heart centers.

The PHC, also this year, received another STAR Award from the Department of Health. This is a very distinctive honor to be awarded because it validates all our efforts, initiatives, care activities and innovations that all of us contributed to.

And as we go on our daily activities and routines, venture on new approaches, and plan on new measures to achieve new targets and breakthroughs for the coming year ahead, let us not forget the learnings from our encounters and experiences this 2023. These will all guide us to a better 2024.

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PHILIPPINE HEART CENTER
 HOSPITAL SAFETY AND RISK MANAGEMENT COMMITTEE

EARTHQUAKE SAFETY

WHAT TO DO DURING AN EARTHQUAKE

IF POSSIBLE	 DROP!	 COVER!	 HOLD ON!
USING CANE	 DROP!	 COVER!	 HOLD ON!
USING WALKER	 LOCK!	 COVER!	 HOLD ON!
USING WHEELCHAIR	 LOCK!	 COVER!	 HOLD ON!

The 2023 DOH Hospital STAR AWARDS

American author H. Jackson Brown, Jr once said “Don’t work for recognition but do work worthy of recognition.” This describes the Philippine Heart Center’s thrust to continually perform above and beyond patient and people-centered care that the center is known for.

Yet again, the Philippine Heart Center was recognized as one of the top performing level 3 hospitals in the country during the 2023 STAR Awards of the the Department of Health. This year’s theme was “Breaking the Barriers of Mediocrity: In Pursuits of Healthcare Innovation towards a Healthy Pilipinas.” This was held last November 13, 2023 at the Iloilo Convention Center in Mandurriao, Iloilo City.

Our center also garnered the “Green and Safe Health Facility: Five Stars” under the Green Viability Assessment system.

The DOH STAR Awards seek to recognize hospitals with best practices and novelties that go beyond basic services highlighting the extra mile of bringing healthcare services across the nation. The PHC was recognized for its hospital programs, activities, initiatives and innovations referring on hospital processes that focus on safety and infection control, improved service provision, customer and employee satisfaction, community based programs and quality improvement practices.

Last year (2022) the PHC was also recognized by the DOH STAR Awards as a top performing level 3 hospital in the country. We were likewise commended as a hospital that practices green and safe systems in the facility.



2023 PGS UPDATE



Last July 18 to 20, 2023, the center in collaboration with the Institute of Solidarity in Asia (ISA) successfully conducted the **Performance Governance System** Bootcamp for Hospitals. The bootcamp was participated by delegates from Basilan General Hospital, Camiguin General Hospital, Davao Occidental General Hospital, Labuan General Hospital, Soccsksargen General Hospital, and Sulu Sanitarium. During this immersive workshop, hospital institutions were able to appraise their centers' vision, mission and core values and create strategic change agenda. Through this, draft a new strategy map and balance scorecards that will be aligned to the new breakthrough targets of the center according to their new or updated strategic agenda.

Since 2017, the PHC has continuously imparted its knowledge and experience in good governance practice culminating 13 batches of PGS warrior, with a total of 73 hospitals from across the country since 2017. From these, 44 hospitals have initiated the practice of PGS, 2 are in the institutionalization phase, 3 in the proficiency phase and 13 are in the compliance phase.



Creating Ripples Towards Safer Healthcare Services

by Marjorie T. Andres, RN

As part of the PHC's strive for excellence, the center has consistently succeeded in being recognized and awarded by the Accreditation Canada Inc (ACI) body since 2011 as a center that promotes safety practices comparable to global standards. As requisite to this, the Required Organizational Practices (ROPs) were introduced, implemented and institutionalized here in the center. ROPs are evidenced-based practices essential for healthcare providers to address in high-priority areas that are crucial to quality and safety, (HSO, 2018). Since its introduction and implementation, the Philippine Heart Center has been actively engaged towards continuous practice and process improvements, institutionalizing a culture of safety within the entire organization. As each unit of the center take part one way or another to these safety practices specifically in the safety culture, communication, use of medications, work life/ workforce balance, infection control and assessment of different safety risks.

To consistently impart the essential understanding of the different ROPs necessary for our center, the PHC thru the Corporate Planning Division and the ACI conducted a Coaching Session: Training of Trainers of Required Organizational Practices for potential facilitators from the PHC last September 12 and 13, 2023 at the amphitheater, 5th floor MAB. The training sessions were led by Dr. Ali Hojati and Ms. Patricia Somers from the ACI. This training aim to enable the PHC to continually educate and engage its employees to practice these ROPs.



ACI Certified ROP Trainers from Philippine Heart Center with the ACI training facilitators – Dr. Ali Hojati and Ms. Patricia Somers, PHC Executive Director – Dr. Joel M. Abanilla and DEDMS – Dr. Gerardo S. Manzo.

PHC Certified Trainers (from left) Elmer Benedict E. Collong, RMT, MM, MPA; Olivia M. de la Cruz, RN, MAN; Aelain C. Ocampo, RN; Ceres P. Canto, MD; Kristine Grace M. Isip, RN; Virginia C. Mappala, MD; Françoise May A. Sarmiento, MD; Robin Augustine Q. Flores, MD; not in the picture: Maria Teresa A. Icasiano, MD and Paolo Joel T. Nocom, MD



Awarding of Certificates of Appreciation to the ACI Training Facilitators – Miss Patricia Somers and Dr. Ali Hojati by Dr. Joel M. Abanilla and Dr. Gerardo S. Manzo.

The training was opened by Dr. Gerardo S. Manzo describing the training as PHC's response to the Department of Health's mandate to institutionalize the Patients Safety Program as a framework for quality and safe health services. As this has been the practice of the center, Dr. Manzo challenged the potential trainers to be able to disseminate the knowledge on the ROPs not only within the PHC but also to all DOH hospitals as well as other health facilities in the country.

After the 2 day coaching session, the first training workshop facilitated by the new trainers from PHC was held on September 14 and 15, 2023. This was attended by representatives from Western Visayas Medical Center, Philippine Children's Medical Center, Ilocos Training and Regional Medical Center, Northern Mindanao Medical Center, Lung Center of the Philippines, Black Nazarene Hospital Inc. Ilocos Norte, Cotabato Regional Center, UERMMMCI, Corazon Locsin Montelibano Memorial Regional Hospital, Amai Pakpak Medical Center and Philippine Heart Center.

The training workshop was closed by Dr. Joel M. Abanilla who emphasized the value of ROPs in the workplace, especially in the healthcare service. Patient safety as well as employees' well being are key components to be able to provide the highest standards of care.

BIVALENT COVID19 VACCINE LAUNCH IN PHC



Last June 21, 2023, the bivalent COVID-19 vaccine was officially launched here in the center by the Department of Health. President Ferdinand R. Marcos, Jr inaugurated the commencement of the national vaccine rollout along with DOH Secretary Dr. Teodoro J. Herbosa and Quezon City Mayor Joy Belmonte.

The bivalent COVID-19 vaccine, as recommended by the DOH guidelines, will be given as the third booster dose to priority groups including healthcare workers, elderly and those with significant co-morbid conditions above 18 years of age. COVID-19 vaccines are effective at protecting people from getting seriously ill, hospitalized and dying from COVID 19. This third booster dose restores protection against severe COVID-19 that may have waned over time. Also, the bivalent vaccine targets the Omicron variant of the coronavirus that caused a recent wave of infection/reinfection several months before.



Fourth Quarter

PHC EARTHQUAKE DRILL

By Marion Anthony Q. Palencia

The National Simultaneous Earthquake Drill (NSED) during the last quarter of the year was held last November 9, 2023. The Philippine Heart Center actively participated in this event. Our center successfully accomplished the drill with an orderly implementation of the emergency earthquake plan highlighting the employees' knowledge of the evacuation routes, awareness of personal safety and overall communication mechanisms. The Philippine Heart Center has participated in all 4 drills as mandated by the national government.

Importance of participating in earthquake drills

The National Simultaneous Earthquake Drill was penned in 2002 during the Arroyo administration to help prepare the public for earthquakes - particularly for the "Big One" - a setting wherein a powerful 7.2 magnitude quake will rock the National Capital Region. The Philippines is located in the western part of the "Pacific Ring of Fire" which is known to be the most-earthquake-prone regions in the world, experiencing at least 100 to 150 earthquakes per year, according to the Philippine Institute of Volcanology and Seismology (Philvocs). Two powerful earthquakes were experienced in Mindanao in the last 30 days. The strongest was a magnitude 7.6 which was followed by hundreds of aftershocks in Hinatuan Island in the CARAGA region.

PHC employees gather in MAB steps, one of the two evacuation areas. The other is Matalino street as the other evacuation site.



Tents treatment area: stationed beside the evacuation area. In this picture, Treatment tent along the Matalino street evacuation area.





INCIDENT COMMAND POST

COVID-19 PANDEMIC MANAGEMENT DASHBOARD

March 2020 – November 2023

January 2023 – November 2023

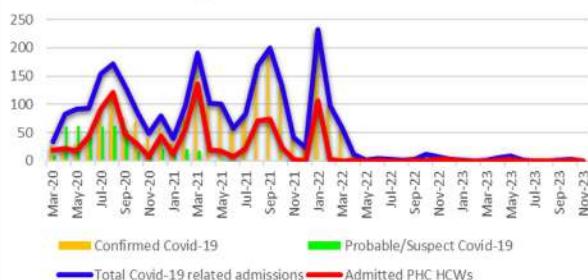
**TOTAL PATIENT
ADMISSIONS**
41,626

**TOTAL NON COVID-19
ADMISSIONS**
39,421 (94.7%)

**TOTAL COVID-19
RELATED ADMISSIONS**
2,205 (5.3%)

**TOTAL PHC HCWs COVID-
19 RELATED ADMISSIONS**
998 (2.4%)

**Total Covid-19 related admissions
January 2022 – November 2023**



WHO CLASSIFICATION OF SEVERITY FOR CONFIRMED CASES	Patient Count	Average Length of Stay	Case Fatality Rate
Asymptomatic (no O ₂ support)	1 (4.8%)	1 day	0% (0/0)
Mild (symptomatic, no O ₂ support)	9 (42.9%)	10.1 days	11.1% (1/9)
Moderate (non-severe pneumonia with O ₂ support)	6 (28.6%)	16.7 days	16.7% (1/6)
Severe (severe pneumonia with O ₂ support)	4 (19.0%)	14.3 days	0% (0/0)
Critical (ARDS/Sepsis, intubated)	1 (4.8%)	0 days	0% (0/0)
Total / Average	21	11.9 days	9.5% (2/21)

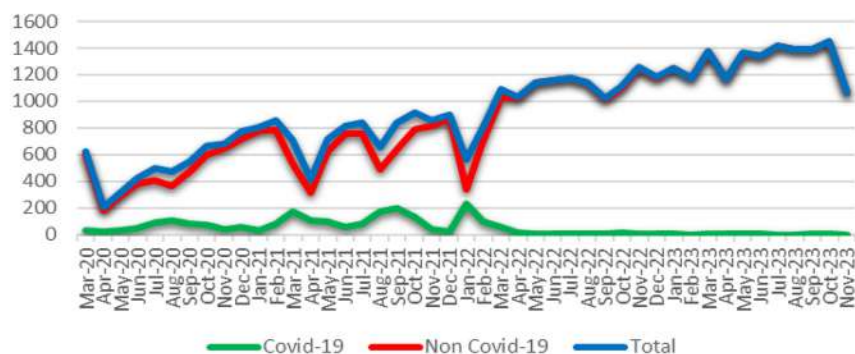
COVID-19 CASE STATISTICS

(As of November 30, 2023)

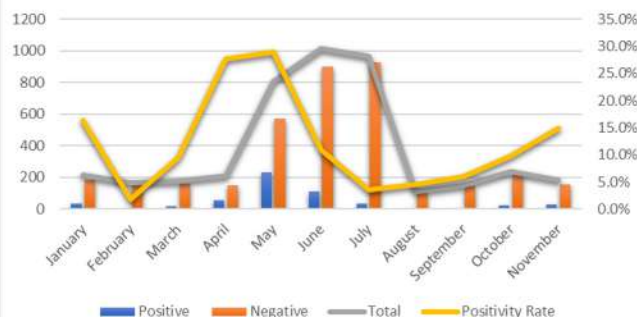


	CONFIRMED CASES	SUSPECT & PROBABLE CASES	TOTAL
Total since January 2023	396	0	396
Currently Admitted	0	0	0
Total Discharged (Recovered)	21	0	21
Home/Facility Quarantine	373	0	373
Total Expired	2	0	2

**Covid-19 : Non Covid-19 Ratio
March 2020 – November 2023**



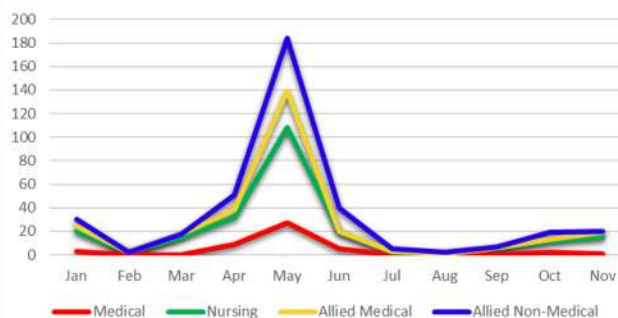
GeneXpert Covid-19 RT-PCR Tests



GeneXpert Covid-19 RT-PCR Tests

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	TOTAL
Positive	35	3	17	58	233	110	35	5	9	23	27	555
Negative	180	161	161	151	573	903	930	106	143	213	155	3676
Total	215	164	178	209	806	1013	965	111	152	236	182	4231
Positivity Rate	16.3%	1.8%	9.6%	27.8%	28.9%	10.9%	3.6%	4.5%	5.9%	9.7%	14.8%	13.1%

PHC HCWs Covid-19 Infection Rate



PHC HCWs COVID-19 INFECTIONS

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	TOTAL
Medical	3	0	0	9	27	5	0	0	0	2	1	47
Nursing	17	2	15	23	81	15	2	1	6	10	14	186
Allied Medical	4	0	3	6	31	0	1	0	0	1	4	50
Allied Non-Medical	6	0	0	13	45	20	2	1	1	6	1	95
Total Confirmed	30	2	18	51	184	40	5	2	7	19	20	378